

Data Sheet

EVault Disaster Recovery Testing Services

Key Benefits:

- Documented DR Test Plan
- Thorough validation
- Expert guidance and support
- Understand recovery steps before disaster strikes

You may have a data backup plan in place, but do you know the actual steps required—and how long they'll take—if disaster strikes? Being unprepared can cost you hours or even days of unnecessary downtime. i365 Evault Disaster Recovery (DR) Testing Services help you plan, execute and document a disaster recovery test with our DR experts. With EVault DR Testing Services you can rest assured your backup and recovery plan works smoothly before disaster strikes.

Documented DR Test Plan

The first step is to establish a DR Test Plan. During this phase, our DR experts work with you to understand your recovery time objectives and design a DR plan to measure against them. Next, we develop the scope and details of the DR test, including outlining the disaster recovery responsibilities within your organization.

Thorough validation

The next step is validation. We conduct a DR test using the DR plan as our guideline. During this phase we identify and resolve any issues that arise. The results are provided to you in a DR Test Results Document.

Expert guidance and support

Throughout the process, our DR experts are at your service. We are available to come onsite, troubleshoot any issues and assist with restoration procedures. We are also available on the phone—allowing you to choose whatever support method you need. You benefit from guidance and support from our DR experts.

Understand recovery steps before disaster strikes

At the end of the DR Testing Service, we'll leave you with a documented DR Test Plan. The plan includes the results of the DR test and provides guidance on what to expect when you recover, including recovery time metrics, network and hardware performance, and any process improvements made during the validation stage. At the end of the service you will understand how to recover from a disaster. You'll also have documented test results to provide auditors for regulatory compliance.

EVault DR Testing Services are part of the EVault Professional Services continuum of services that validate a DR test and plan, ensuring you know how to recover from a disaster.



For more information about EVault Professional Services or to hear what our customers are saying, visit www.i365.com, or contact an EVault expert at 877-382-8581.